



# MONTHLY REPORT

## JULY 2016



# Safety Highlights

## Field Observations

July was a busy month for district Ambassadors, despite an increased police presence in the area for the Republican National Convention. Additional Ambassadors from the Downtown area were called upon to assist the Ohio City Ambassadors for the occasion, providing extra help for the influx of RNC visitors and tourists visiting the area. These Ambassadors took to their work quickly and were of great help to their coworkers, as well as to the district businesses and visitors. We'd like to thank Victor Piscatello - Ambassador #38, Terry Warfield - Ambassador #6, and Mikaela Hicks - Ambassador #76 for their hard work and assistance.

Ambassadors were extra watchful this month not only because of political protests connected to the RNC, but also because of the arrival of a small group of train vagrants who engaged in a variety of nuisance/unsavory behaviors such as blocking sidewalks, taunting passerby, and drug use. Ambassadors were called upon to observe and address this group on a few occasions as a result, but the vagrants moved on out of the area by the week after the RNC had concluded.

## Accomplishments

On Friday, July 8th, our Dispatcher was contacted by staff from the Nano Brew to report an intoxicated man who kept trying to sleep at the rear of their business. Ambassador #19 responded and moved the man from the area, but approximately 20 minutes later, the man returned and went to sleep at the back area of the Glass Bubble Project, adjacent to Nano Brew. The owner of the Glass Bubble Project called our Dispatcher, and Ambassador #19 again responded to the call. Ambassador #19 once again got the man to depart the area, then remained close by to make sure he didn't return. However, within half an hour, Ambassador #19 observed the man as he re-approached the area and when he attempted to lie down in front of the doorway to the Old Angle Tavern, the Ambassador once again got him to leave the district, this time without further incident.

Later that same evening, Team Leader Hughes was approached by MVP valets about a panhandler harrassing passerby in front of the SOHO restaurant. TL Hughes found the man and asked him to depart the area, but the man responded by becoming even more aggressive and refused to leave. This necessitated a call to our CPD Officer, who arrived on the scene and persuaded the man to move out of the district. Team Leader Hughes remained in the area to ensure that he did not return soon as the other problem individual this evening had done.



Ambassador #19 addresses a panhandler aggressively soliciting outside Family Dollar.



Ambassador #6 is one of three Downtown Ambassadors who came to assist for RNC week.

## QUICK VIEW

Jul 01, 2016 -- Jul 31, 2016

- 2** Panhandling - Aggressive
- 76** Panhandling - Passive
- 41** Safety Escorts

# Safety Highlights-Page 2

## Accomplishments - Continued

During the afternoon of Wednesday, July 13th, Ambassador #19 found an intoxicated, disruptive man occupying the bus shelter in front of the West Side Market. The man refused to stop his behavior and depart, resulting in the Ambassador contacting RTA police about the situation. RTA police responded soon after the call, and ended up arresting the man for public intoxication and disorderly conduct.

On Friday, July 22nd, Ambassador #38 responded to a call from the manager of the Allstate Barber College, who called our dispatcher to complain about the group of vagrants mentioned in the Field Observations section above, who were sleeping on the sidewalk on W.26th Street near Market Avenue and blocking it for passerby. Ambassador #38 approached the vagrants and got them to find a place to sleep elsewhere out of the way.

The following evening, Saturday July 23rd, the manager of the Allstate Barber College called our Dispatcher once more due to the same group of vagrants sleeping on same spot on the sidewalk and blocking it for passerby. Ambassador #6 responded to the call, approaching the vagrants and getting them to sleep elsewhere without further incident.

During the afternoon of Wednesday, July 27th, Team Leader Hughes was approached by the owner of the Koffee Cafe and informed that there was a man in the nearby Market Square Park who was concealing an open container of beer. This man was one of a group of misbehaving visitors to the park, and TL Hughes verified the report and made a call to police. A zone car responded shortly afterward, and Mr. Hughes directed the officer to the problem individual, who tried to hide his beer in nearby tall grass. The officer found the beer and the man admitted owning it, resulting in him being cited and leaving the park.

A short while later, Ambassador #19 was approached by the manager of Family Dollar, who requested that he act as a witness before addressing a pair of shoplifters in his store. Ambassador #19 agreed to do so, and the manager spoke to the shoplifters, getting them to return the merchandise they were concealing and leave the store.

## Initiatives

We're continuing to observe and track the activities of the small group of unsavory regulars in the Market Square Park. Police are notified of their activities as necessary, and as noted above, have responded to address illegal behavior. In mid-August, police arrested a member of this group.

We also noted the return of the train vagrants in the middle of August, and am resuming close observation of their activities as well.



Ambassadors maintain an excellent relationship with local police, including RTA and CMHA police, who have come to their aid time and again.

## QUICK VIEW

*Jul 01, 2016 -- Jul 31, 2016*

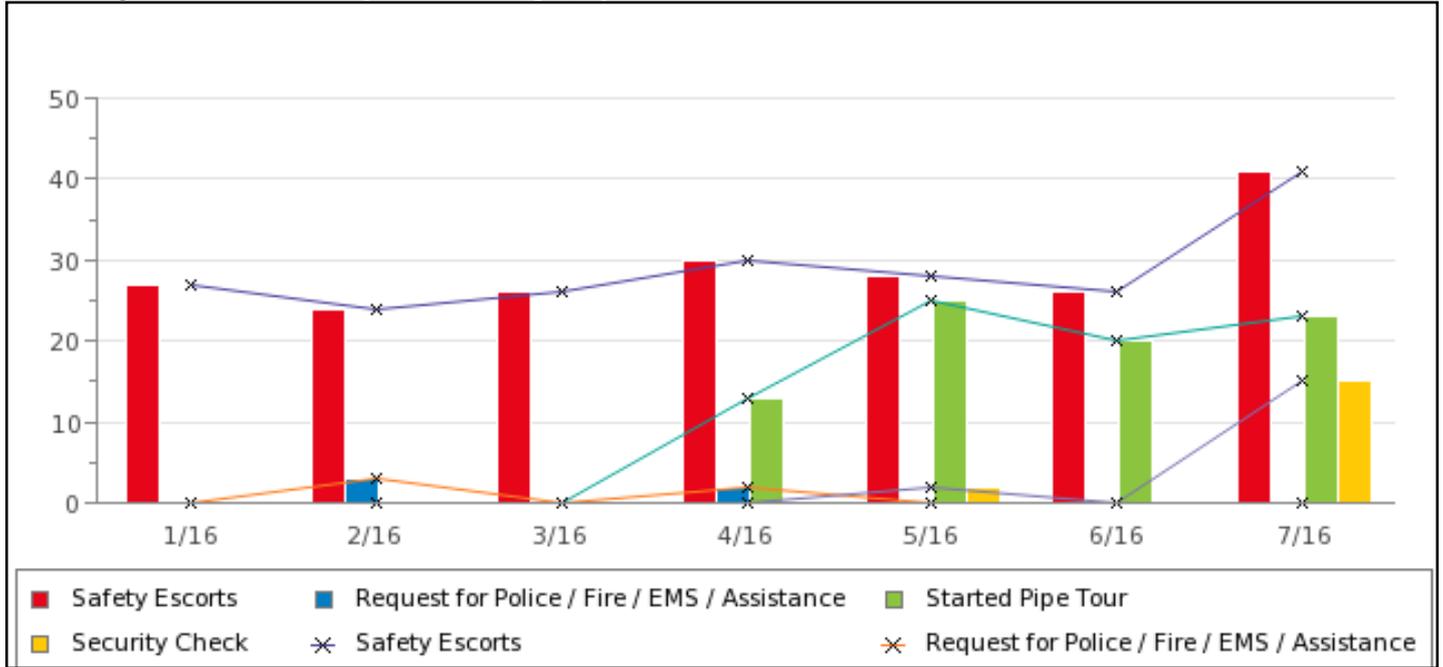
- 2** Panhandling - Aggressive
- 76** Panhandling - Passive
- 41** Safety Escorts

# Safety Statistics

January 2016 through July 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Panhandling - Aggressive	'16	1	2	1	1	3	--	2	--	--	--	--	--	10
Panhandling - Passive	'16	83	63	97	67	87	77	76	--	--	--	--	--	550
Safety Escorts	'16	27	24	26	30	28	26	41	--	--	--	--	--	202
Security Check	'16	--	--	--	--	2	--	15	--	--	--	--	--	17
Started Pipe Tour	'16	--	--	--	13	25	20	23	--	--	--	--	--	81

## Security Check -- January 2016 through July 2016



# Cleaning Highlights

## Field Observations

Cleaning concerns this month have been minor compared to earlier months this year. The trend of tearing tree branches off and leaving them on the sidewalks has not continued, and aside from some politically-related graffiti that needed to be removed during the RNC week, there was only half as much graffiti activity on the part of local taggers compared to last month.

## Accomplishments

On Friday, July 15th, Team Leader Hughes repainted the rear doors of the Zen Metro Spa. The doors had been hit by graffiti taggers during the latter part of the month of June, and the tags had to be painted over. However, the new paint contrasted too much with the old paint after drying, and after observing this, Mr. Hughes informed Zen Metro that he would repaint the door exteriors at the next opportunity.

## Initiatives

We're happy to continue with authorization to resume and maintain the landscaping in the Market Square Park, and we've received very positive feedback from local residents of our efforts. We're looking forward to making our personal mark in the neighborhood and helping the park be a clean and enjoyable spot for everyone to come and enjoy.



Ambassador #76 removes a graffiti decal from a pole near the ABC Tavern as Ambassador #19 looks on.



These graffiti tags were bright and unsightly on the side of the Glass Bubble Project...



...but after some work with graffiti remover, the tags are out of the way.

## QUICK VIEW

*Jul 01, 2016 -- Jul 31, 2016*

**11** Graffiti - Forwarded for Action

**51** Graffiti - Removed

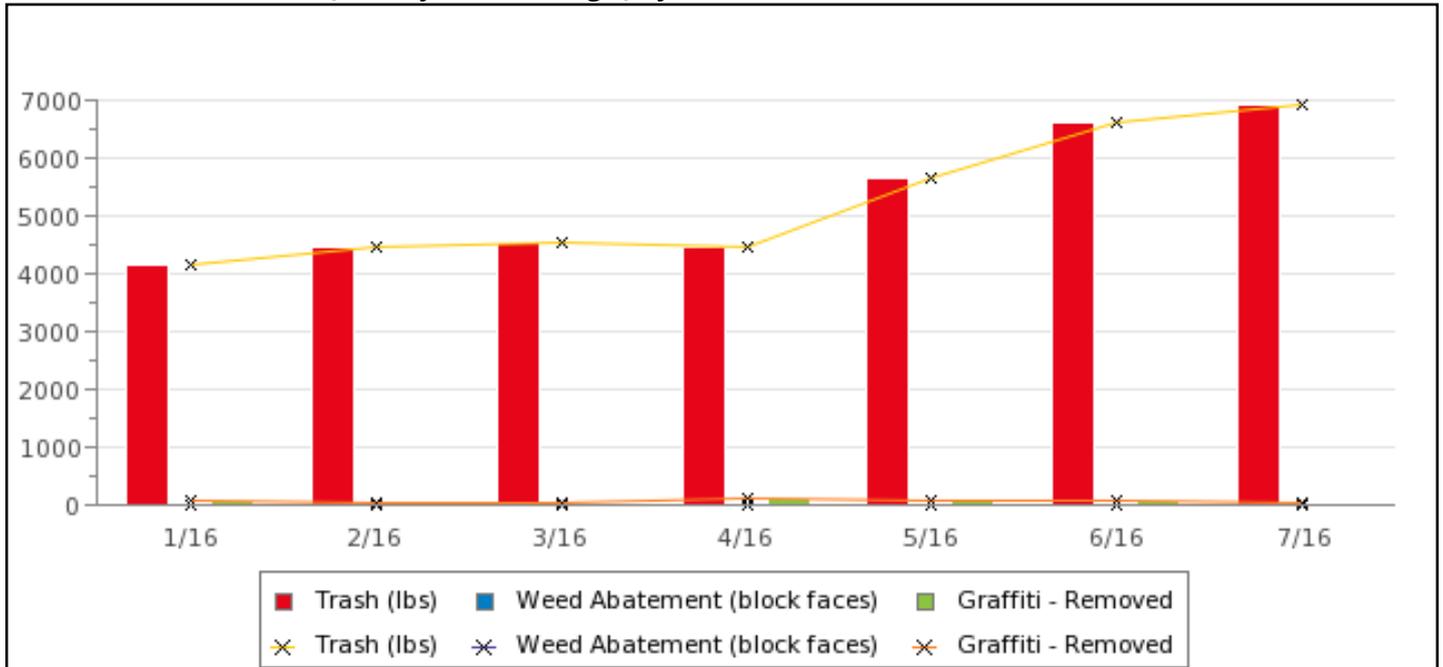
**6925** Trash (lbs)

# Cleaning Statistics

January 2016 through July 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Graffiti - Removed	'16	71	39	48	124	82	95	51	--	--	--	--	--	510
Miscellaneous Equipment Hours	'16	--	--	--	4	1	--	19	--	--	--	--	--	24
Trash (lbs)	'16	4150	4450	4550	4450	5650	6600	6925	--	--	--	--	--	36775
Weed Abatement (block faces)	'16	--	--	--	7	2	2	18	--	--	--	--	--	29

Graffiti - Removed -- January 2016 through July 2016



# Hospitality Highlights

## Field Observations

Our cover pictures this month feature the new Market Garden Brewery production facility, whose retail store opened for business in early July. The facility also features a gift shop, guided tours, and a friendly, knowledgeable staff. In the right cover picture are (from left to right) Mark Premier- Co-Founder, Kali Ready-Retail & Tour Manager, and Pat Daniels-Brewer. Their production facility will also have their Grand Opening and Oktoberfest event on Saturday, August 20th.

## Accomplishments

On Wednesday, July 6th, both District Ambassadors encountered a stranded motorist in the Market Square Plaza whose radiator had overheated. The Ambassadors were able to supply cold water for the car radiator, enabling the thankful motorist to resume traveling home.

On the morning of Saturday, July 9th, Ambassador #45 encountered a motorist at the corner of W.25th Street & Carroll Avenue whose car battery had died. Ambassador #45 contacted Team Leader Madison, who responded to the call and performed a battery jump for the motorist. The motorist thanked the Ambassadors and was able to proceed on his way.

On Wednesday, July 13th, Team Leader Hughes was asked to help with a small crippled bird which had landed near the entranceway to the Ohio City Inc. offices and was in danger of being trampled by unwary passerby. TL Hughes was able to provide the bird with a protective box, a small water supply, and a hiding place in the tall grass of the Market Square Park.

On the evening of Saturday, July 23rd, both District Ambassadors encountered a man on W.28th Street in the process of changing his rear tire. Ambassador #19 provided assistance to the man, enabling him to continue on his way.

## Initiatives

We are continuing to keep an eye on Northwood Realty Company, whose offices are nearing completion at 1935 W.25th Street. Once they are open for business, we look forward to welcoming them to the neighborhood and featuring them on the cover page of the next monthly report.



Ambassador #19 assists a stranded motorist just outside the Market Square Plaza...



...and as well as another motorist who had a flat tire on West 28th Street.

## QUICK VIEW

Jul 01, 2016 -- Jul 31, 2016

**370** Business Contact

**150** Hospitality Assistance

**3** Motorist Assist

# Hospitality Statistics

January 2016 through July 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contact	'16	375	380	407	381	342	341	370	--	--	--	--	--	2596
Hospitality Assistance	'16	43	41	73	94	95	115	150	--	--	--	--	--	611
Motorist Assist	'16	1	1	2	2	1	1	3	--	--	--	--	--	11
Umbrella Escorts	'16	--	--	--	--	2	--	3	--	--	--	--	--	5

Motorist Assist -- January 2016 through July 2016

