



MONTHLY REPORT

February 2016



Safety Highlights

Field Observations

The number of panhandler contacts has gone down from January, owing to periods of more adverse weather conditions this month.

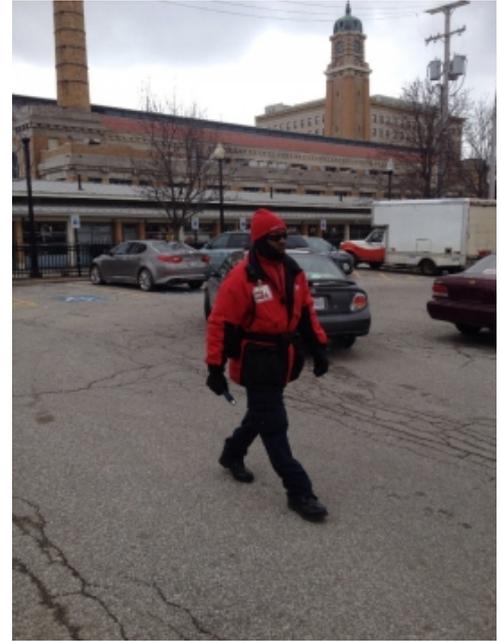
However, there were also more incidents involving intoxicated and/or disruptive individuals in the neighborhood as well. Situations such as these have the most potential to be dangerous, since people in these states can suddenly become hostile and require the utmost caution on an Ambassador's part. Our attached off-duty CPD officer is in radio contact with Ambassadors and our Dispatcher for this very reason, and both they and City/RTA police were of great assistance to the neighborhood Ambassadors this month.

Accomplishments

On the evening of Saturday, February 6th, both district Ambassadors noticed an intoxicated woman moving through the neighborhood and making crude remarks to passerby. As both Ambassadors moved in to address the woman, she walked into McNulty's Bier Markt in an attempt to evade them. However, there was a uniformed off-duty CPD officer working in the establishment who immediately approached the woman and assessed her as intoxicated, and shortly ejected her. Both Ambassadors then talked to the woman and got her to depart the district.

On the evening of Saturday, February 13th, Team Leader Hughes noticed an intoxicated man in one of the W.25th Street & Lorain bus shelters, harrassing passerby, and the Ambassador himself when approached. Mr. Hughes then informed RTA police about the man via our dispatcher, along with our attached CPD Officer. RTA police appeared within 5 minutes and accosted the man, making him discard his open container of beer. Our CPD officer arrived shortly thereafter, along with the RTA bus the intoxicated man was waiting on. RTA police warned the man, then permitted him to board his bus and depart.

On Wednesday afternoon on February 17th, both District Ambassadors entered district and noticed a homeless man standing in the entranceway of Family Dollar, making remarks to customers and generally being a nuisance to them as they entered and left. The Ambassadors spoke to the man and got him to depart from the store, then did a business contact with the store manager. The store manager noted that she had asked the man to leave the store, but could not get him to move away from the storefront and thanked both Ambassadors for getting the man to depart.



Ambassadors cover a wide range of safety duties, from parking lot patrols...



...to shoveling snow from crosswalk aprons, helping ensure that people can cross safely.

QUICK VIEW

Feb 01, 2016 -- Feb 29, 2016

- 2** Panhandling - Aggressive
- 63** Panhandling - Passive
- 24** Safety Escorts

Safety Highlights Page 2

Accomplishments

On the afternoon of Saturday, February 20th, both Ambassadors got a call from our Dispatcher while on their way into the district. The Dispatcher informed them that he had received a call from the manager of Daniels Furniture, who had disruptive customers in the store and requested help. Although Ambassadors do not have the legal power or authority to eject customers from businesses, Team Leader Hughes agreed to stop over at Daniels Furniture to talk to the parties while also instructing our Dispatcher to call for a zone car to be sent there as well. When the Ambassadors arrived a short time later, they found that the disruptive customers had departed shortly beforehand. During their business contact, Team Leader Hughes informed staff that Ambassadors cannot take care of unruly people in a private home or business, but can do so if they are outside in public. Both Ambassadors also spoke to the responding police officers who arrived at the scene just as they were departing.

On Wednesday, February 24th, while on his afternoon pipe tour, Team Leader Hughes noticed a fallen electrical line blown down by the wind behind the Old Angle Tavern. Unable to determine if it was a live power line or not, he had our Dispatcher call Cleveland Public Power to inform them of the situation and have them investigate. In the meantime, he canvassed all the surrounding businesses to inform them of the potential electrical hazard, including the building landlord's office. Cleveland Public Power arrived within 90 minutes of the call, and removed the fallen line.

We're also continuing work on observing and reporting defective streetlights to Cleveland Public Power. Streetlights located next to Allstate Barber College, The Old Angle Tavern, and at the entrance of the ABM Parking lot at W.26th & Market have all been reported and repaired. Two other defective streetlights at W.25th Street & Gehring Ave. and W.28th Street & McClean Ct. are still awaiting repair, and we expect them to be repaired as well in the near future.



Vehicle patrols are done by Ambassadors upon arrival and at the later portions of their shift in order to keep an eye on the entire area, in the fastest way possible.

Safety Statistics

Feb 1, 2016 through Feb 10, 2016

	01	02	03	04	05	06	07	08	09	10	TOTAL
Panhandling - Aggressive	0	0	1	0	0	1	0	0	0	0	2
Panhandling - Passive	1	0	1	0	5	6	0	2	0	3	18
Safety Escorts	0	0	0	2	2	2	0	0	0	0	6

Feb 11, 2016 through Feb 20, 2016

	11	12	13	14	15	16	17	18	19	20	TOTAL
Panhandling - Aggressive	0	0	0	0	0	0	0	0	0	0	0
Panhandling - Passive	0	1	2	0	2	0	3	6	7	3	24
Safety Escorts	2	2	2	0	0	0	0	2	2	2	12

Feb 21, 2016 through Feb 29, 2016

	21	22	23	24	25	26	27	28	29	TOTAL
Panhandling - Aggressive	0	0	0	0	0	0	0	0	0	0
Panhandling - Passive	0	2	0	1	1	9	7	0	1	21
Safety Escorts	0	0	0	0	2	2	2	0	0	6

January 2016 through February 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Panhandling - Aggressive	'16	1	2	--	--	--	--	--	--	--	--	--	--	3
Panhandling - Passive	'16	83	63	--	--	--	--	--	--	--	--	--	--	146
Safety Escorts	'16	27	24	--	--	--	--	--	--	--	--	--	--	51

Cleaning Highlights

Field Observations

Numerous examples of graffiti were removed from the district this month, including a significant number of 'Rock/Shok' decals that were placed on road signs, mailboxes and brown terminal boxes in the area. The fair weather we had at the beginning of February enabled Ambassadors to keep up with the graffiti being placed, but periods of icy, snowy weather inhibited our graffiti removal sprays and use of paint, requiring us to wait for more favorable temperatures to continue this work. Homemade business signs posted up, like the one seen in the pictures at right, presented no such problem and were removed on sight.

Accomplishments

On Wednesday, February 3rd, we were able to finish the graffiti removal project focusing on the rear patio of the ABC Lounge, which began last month. 6 further graffiti tags were removed nearby from the Dave's Supermarket parking lot fenceposts and from light poles on Carroll Avenue.

On Monday, February 15th, Ambassador #57 witnessed a homeless man going through the trash cans in the Market Square Park and scattering litter all over the ground. Ambassador #57 attempted to get the man to stop what he was doing, and had to inform our CPD Officer after the individual refused to comply. The man departed from the area before our CPD Officer could arrive however, and Ambassador #57 proceeded to clean up the scattered litter he left behind in the park.

The following Monday, February 29th, Ambassador #57 encountered the same situation again with a completely different individual, who went through the trash containers in the park and scattered litter all over the ground in the process. This individual seemed less potentially dangerous than the previous one, and the Ambassador was able to get him to depart, whereupon the scattered litter left behind was cleaned up.



Signs like this can be particularly difficult to remove because they're nailed in with wide surface heads, preventing the sign from simply being torn down.



However, Ambassadors meet the challenge by prying the sign away from the pole with a crowbar, or as in this case, cutting around the nails and removing the sign in sections.

QUICK VIEW

Feb 01, 2016 -- Feb 29, 2016

11 Graffiti - Forwarded for Action

39 Graffiti - Removed

4450 Trash (lbs)

Cleaning Statistics

Feb 1, 2016 through Feb 10, 2016

	01	02	03	04	05	06	07	08	09	10	TOTAL
Graffiti - Forwarded for Action	1	0	0	0	0	0	0	0	0	1	2
Graffiti - Removed	0	0	16	0	3	2	0	0	0	2	23
Trash (lbs)	250	0	100	50	300	300	0	250	0	50	1300

Feb 11, 2016 through Feb 20, 2016

	11	12	13	14	15	16	17	18	19	20	TOTAL
Graffiti - Forwarded for Action	0	1	0	0	0	0	0	0	0	0	1
Graffiti - Removed	1	3	1	0	1	0	0	0	2	4	12
Trash (lbs)	50	300	300	0	150	0	50	50	350	475	1725

Feb 21, 2016 through Feb 29, 2016

	21	22	23	24	25	26	27	28	29	TOTAL
Graffiti - Forwarded for Action	0	0	0	5	0	2	0	0	1	8
Graffiti - Removed	0	3	0	0	0	0	0	0	1	4
Trash (lbs)	0	350	0	100	50	400	325	0	200	1425

January 2016 through February 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Graffiti - Forwarded for Action	'16	16	11	--	--	--	--	--	--	--	--	--	--	27
Graffiti - Removed	'16	71	39	--	--	--	--	--	--	--	--	--	--	110
Trash (lbs)	'16	4150	4450	--	--	--	--	--	--	--	--	--	--	8600

Hospitality Highlights

Field Observations

We'd like to welcome Ohio City's newest business, Dave's Cosmic Subs, into the neighborhood! This new eatery, located at 2547 Lorain Avenue, opened its doors for business on February 7th, and is quickly becoming a popular spot with locals and visitors alike. Ambassadors made sure to make personal greetings to the staff and management, as well as introduce them to our program and services. Dave's Cosmic Subs are this month's featured business on our cover page photos, also featuring owner Eddie DeTomaso and manager Addison McBrayer.

As was the case in January, there was only one instance this month where a motorist assistance service was requested of Ambassadors. However, hospitality assists cover a wide range of examples where we can be of help to residents and businesses, and we were able to accommodate a unique request from Dave's Supermarket this month when their parking lot needed to be snowplowed. (See Accomplishments section below)

Accomplishments

On the afternoon of Saturday, February 6th, Team Leader Hughes was met on his pipe tour by a local resident near the Market Garden Distillery, who was looking for someone who could help him jump start his car. After leading the Ambassador to his car, the motorist agreed to wait for Mr. Hughes to return with a battery jump box and completed the required consent form in the meantime. Mr. Hughes returned shortly afterward with the jump box and got the car started, allowing the thankful motorist to drive homeward.

On the evening of Thursday, February 11th, Ambassador #19 was contacted by a security guard of Dave's Supermarket, who asked him if he could canvass the surrounding bars to inform the customers that the Dave's parking lot was about to be snowplowed, and that anyone who had their cars parked there should move them out of the lot. Ambassador #19 visited every bar and restaurant on the W.25th Street strip, spreading the word and allowing motorists the opportunity to move their cars, as well as giving Dave's Supermarket the opportunity to snowplow the lot with a minimum of difficulty.

Initiatives

We're looking forward to welcoming yet another new business into the Ohio City business district. This new establishment, Northwood Realty Services, is busily preparing to move into the location formerly occupied by the Orange Blossom Printing Company, and we'll be ready to greet them once they're open for business.



Family Dollar is one of the businesses that have come to rely on Ambassador presence and assistance the most, and we're happy to respond to the call for service from any and all businesses in the district.

QUICK VIEW

Feb 01, 2016 -- Feb 29, 2016

380 Business Contact

41 Hospitality Assistance

33 Pedestrian Assistance

Hospitality Statistics

Feb 1, 2016 through Feb 10, 2016

	01	02	03	04	05	06	07	08	09	10	TOTAL
Business Contact	10	0	14	17	26	23	0	9	0	19	118
Hospitality Assistance	2	0	3	3	2	5	0	1	0	3	19
Pedestrian Assistance	0	0	2	1	3	1	0	1	0	1	9

Feb 11, 2016 through Feb 20, 2016

	11	12	13	14	15	16	17	18	19	20	TOTAL
Business Contact	14	27	26	0	9	2	18	13	24	25	158
Hospitality Assistance	0	1	3	0	1	0	3	3	3	2	16
Pedestrian Assistance	3	2	2	0	1	0	1	1	4	3	17

Feb 21, 2016 through Feb 29, 2016

	21	22	23	24	25	26	27	28	29	TOTAL
Business Contact	0	9	0	23	18	25	20	0	9	104
Hospitality Assistance	0	0	0	1	1	4	0	0	0	6
Pedestrian Assistance	0	0	0	2	2	1	2	0	0	7

January 2016 through February 2016

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
Business Contact	'16	375	380	--	--	--	--	--	--	--	--	--	--	755
Hospitality Assistance	'16	43	41	--	--	--	--	--	--	--	--	--	--	84
Pedestrian Assistance	'16	28	33	--	--	--	--	--	--	--	--	--	--	61